



# AGUNG TIRTAYASA KUSUMA

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**Portfolio:** [agungtirtayasakusuma.cloud](https://agungtirtayasakusuma.cloud)

## SUMMARY

Network-focused IT professional with 2 years of experience managing MikroTik RouterOS in a production environment. Skilled in network administration, troubleshooting, and Windows support, with hands-on experience in DHCP, NAT, Firewall, and QoS. Recently completed Cisco CCNA 200-301 Enterprise Training to strengthen enterprise networking knowledge.

## WORK EXPERIENCE

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| <b>IT Support, Avenir Tour &amp; Travel</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Jul 2024 – Jul 2026</b> |
| <ul style="list-style-type: none"><li>Redesigned the office Wi-Fi infrastructure by deploying 3 ASUS access points managed with MikroTik RouterOS, eliminating dead zones across a 3-floor office.</li><li>Managed 30+ network endpoints using MikroTik RouterOS, configuring DHCP, NAT, Firewall, and QoS to maintain reliable network connectivity.</li><li>Deployed 24 Windows 10/11 laptops, configured 4 wireless IP cameras, and integrated 3 network printers to support daily office operations.</li><li>Resolved network, Wi-Fi, hardware, and software issues to restore end-user productivity and maintain daily operations.</li><li>Performed preventive maintenance, user data backups, and system updates to maintain stable and reliable IT operations.</li></ul> |                            |
| <b>Video Editor, Avenir Tour &amp; Travel</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Nov 2022 – Jun 2024</b> |
| <ul style="list-style-type: none"><li>Produced short-form promotional videos using CapCut for social media.</li><li>Created travel content to increase brand awareness and engagement.</li><li>Collaborated with the marketing team to support digital campaigns.</li></ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                            |
| <b>Internship Administration, Avenir Tour &amp; Travel</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | <b>Aug 2022 – Oct 2022</b> |
| <ul style="list-style-type: none"><li>Prepared administrative documents and performed accurate data entry.</li><li>Organized digital and physical files for efficient document retrieval.</li><li>Supported daily office operations through administrative assistance.</li></ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                            |

## EDUCATION

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| <b>Bachelor of Informatics</b><br>Universitas Gunadarma<br>GPA: 3.59/4.00 | <b>Aug 2019 – Aug 2023</b> |
| <b>Software Engineering</b><br>SMK Taruna Bangsa Bekasi                   | <b>Jul 2016 – Mar 2019</b> |

## ADDITIONAL INFORMATION

- Technical Skills:** MikroTik RouterOS, TCP/IP, DHCP, NAT, Firewall, QoS, VLAN, IPv4/IPv6, Windows 10/11, Linux, Network Troubleshooting, Cisco IOS, Static Routing, OSPF, ACL.
- Certifications:** Cisco CCNA 200-301 Enterprise Training — ID-Networkers (2026), CCNA Foundations – Networking Basics and Cisco IOS Essentials — Packt via Coursera (2025), Technical Support Fundamentals — Google via Coursera (2025)